

DUCKOPS

A DUCK-UMENTARY ON
Monitoring



Alexis Simen
2023



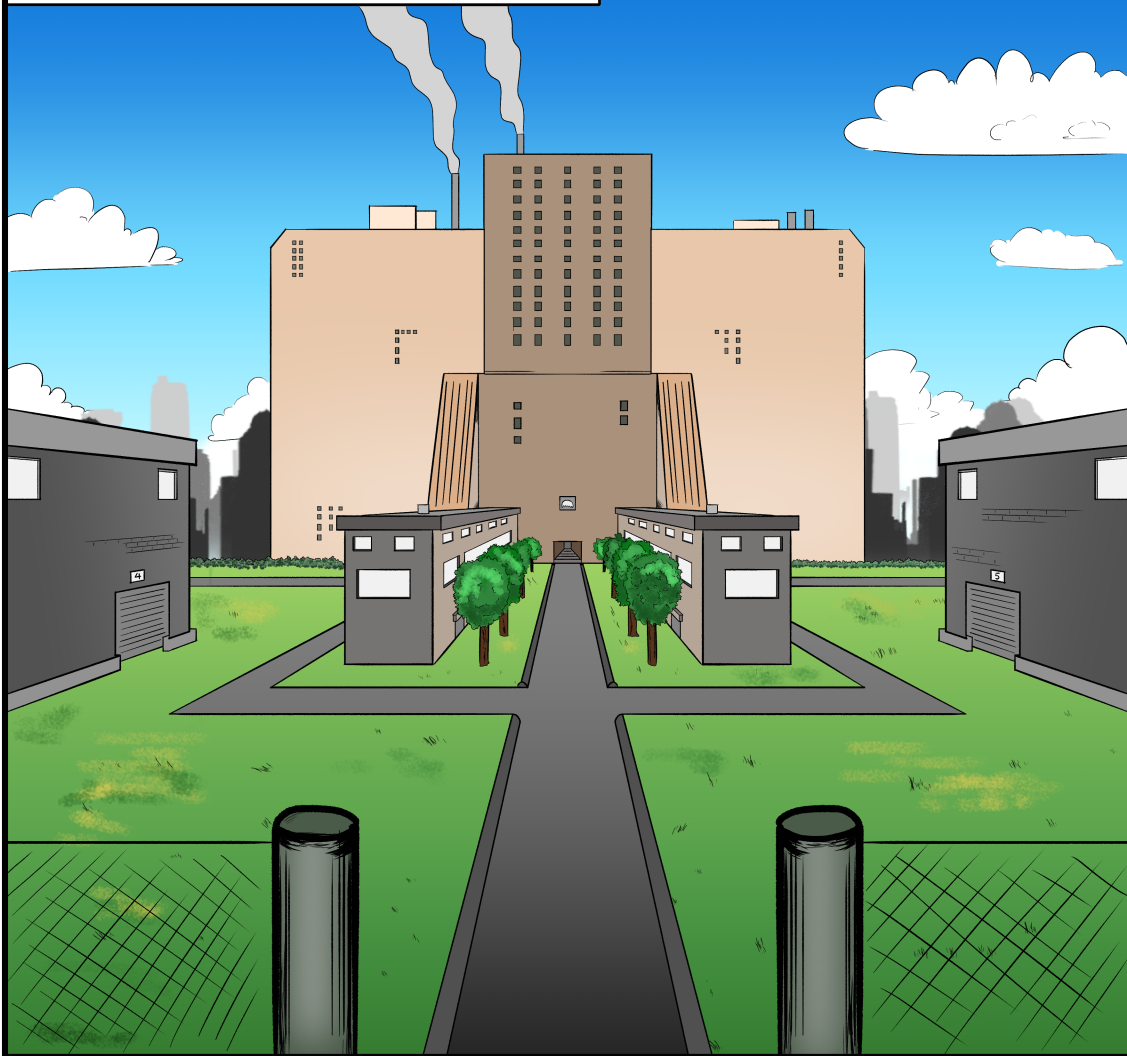
STAY AFLOAT WITH LARRY'S ADVENTURES
EFICODE.COM/DUCKOPS

GET LARRY TO PAY YOU A VISIT*
EFICODE.COM/CONTACT

* IN CASE LARRY IS BUSY, ONE OF OUR DEVOPS COLLEAGUES WILL JOIN INSTEAD

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STORY + ILLUSTRATIONS BY ALEKSI SIMELL

ANOTHER DAY BEGINS AT WORK JUST LIKE ANY OTHER DAY.

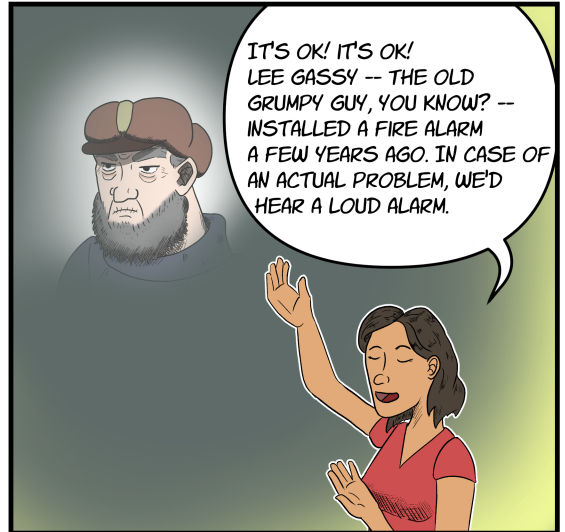
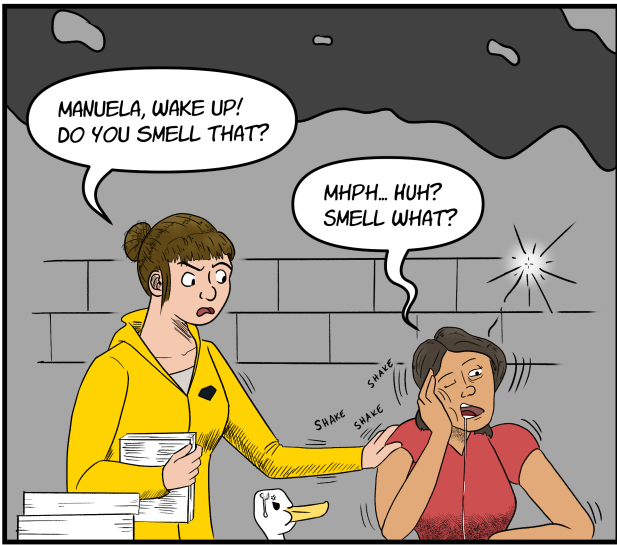


BUT WAIT... WHAT'S THIS? SMOKE!/?

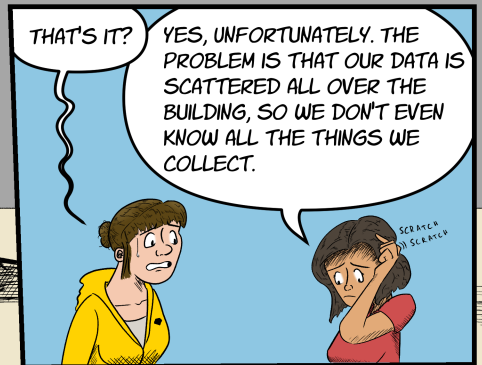
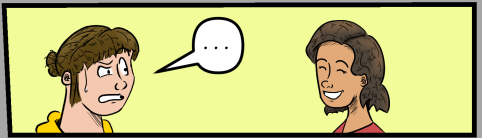
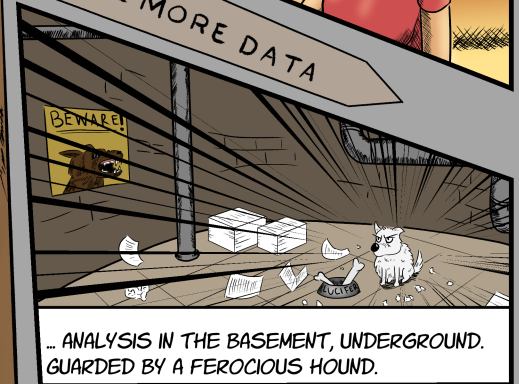
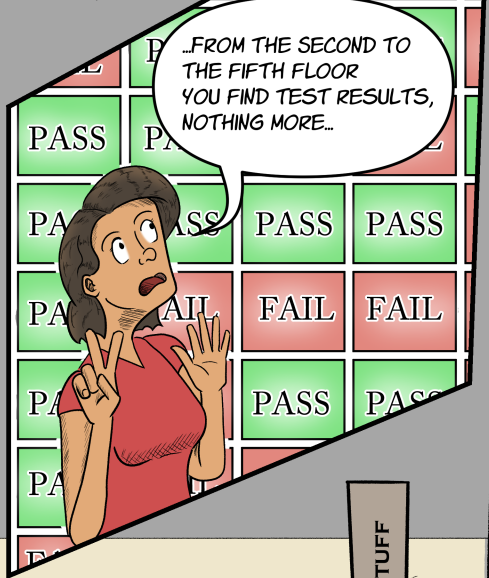
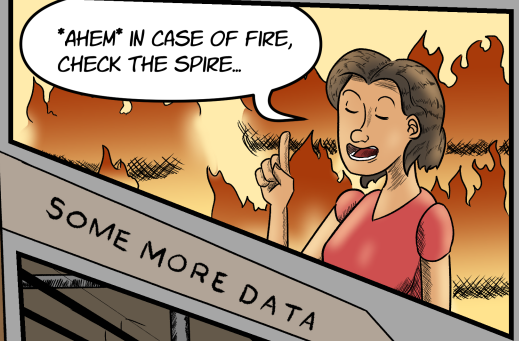
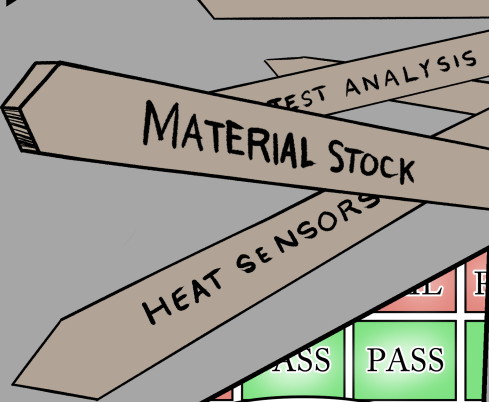
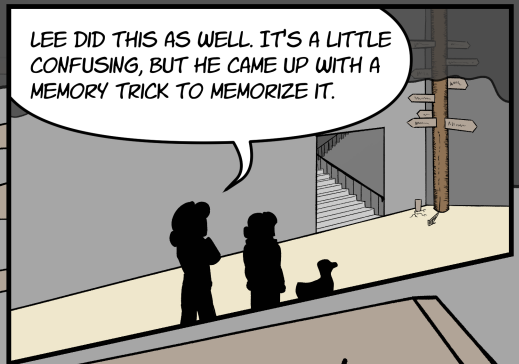
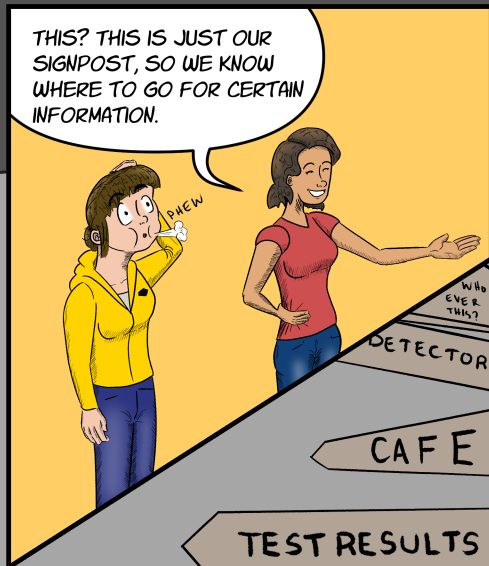


I GUESS THIS ISN'T JUST LIKE ANY OTHER DAY AFTER ALL...

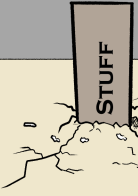








YOU ARE PROBABLY AROUND HERE





ANYWAY, IT'S A LONG CLIMB TO THE 16TH FLOOR. WE'D BETTER GET MOVING.

BUILDINGS THIS HIGH SHOULD BE ILLEGAL.

SCRABBE



AFTER A LONG CLIMB...

16

IT'S... *HUFF*... JUST AROUND... *PUFF*... THE CORNER...

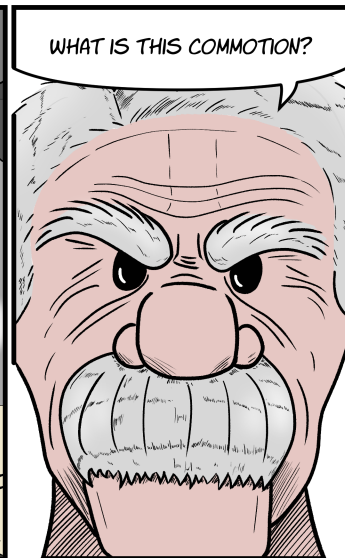
PANT PANT
FINALLY!



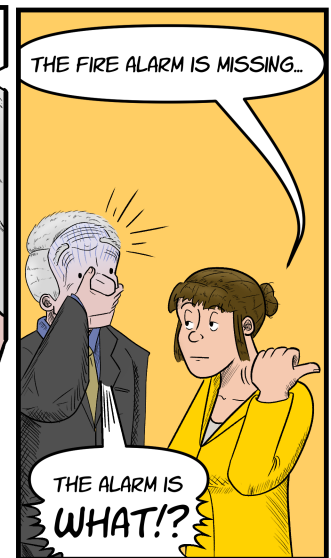
SEE, THERE IT... HUH?

YUP... SOMEWHAT WHAT I EXPECTED...

WHERE IS IT?!



WHAT IS THIS COMMOTION?



THE FIRE ALARM IS MISSING...

THE ALARM IS WHAT!?



OH NO! THIS IS A DISASTER! CALL THE POLICE! THIS IS BAD, THIS IS BAD, THIS IS BAD, OH DEAR, BAD BAD BAD BAD BAD!

IT'S BAD YES. RELAX, WE SHOU-



NOW I'LL NEVER GET A NEW BATTERY FOR MY MOUSTACHE TRIMMER... BOHOHOHOHOHO

WAIT... WHAT?

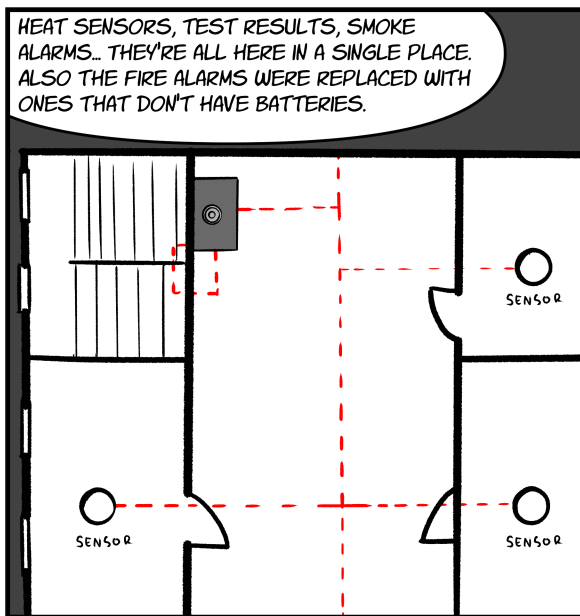
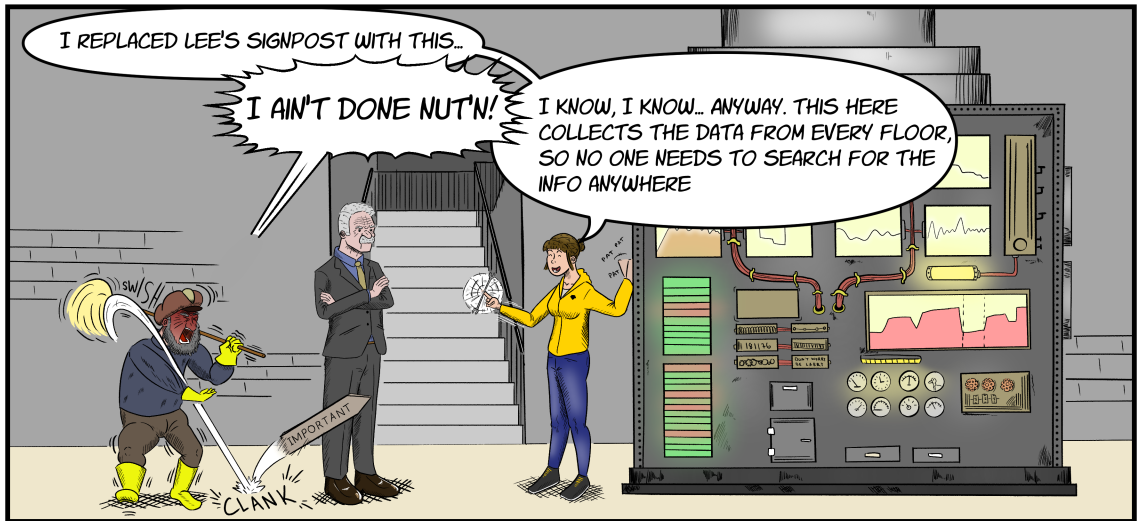
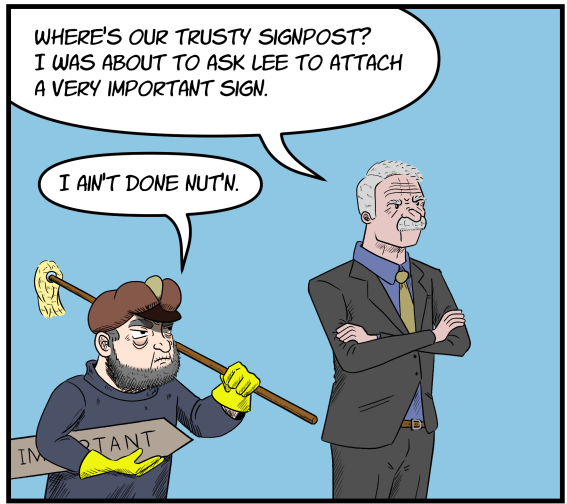
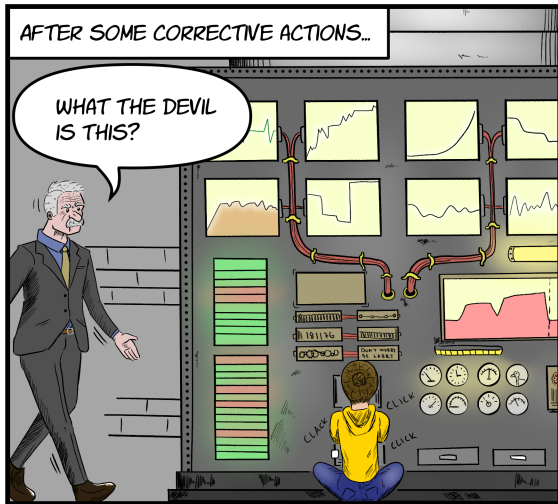


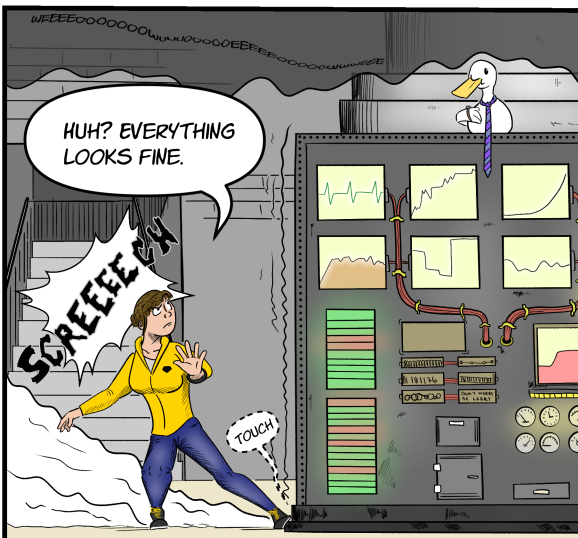
MY MOUSTACHE! SOME TIME AGO MY TRIMMER'S BATTERY RAN OUT AND I SAW THIS EXTRA ALARM HERE, SO I TOOK ITS BATTERY. SOMEONE SHOULD HAVE REPLACED IT BY NOW, BECAUSE I NEED A NEW BATTERY AGAIN!

WAAAAAALTEEEEEEEER...

"EXTRA"?

SITTE





COULD SOMETHING BE BLOCKING THE SPEAKER?

WEEEEEOOOO
OOEEEEEOO
OOEEEEEOO

WHY IN THE... A TOWEL IS COVERING THE SPEAKER!?

GRAB

WEEEEEOO
OOWEEEEOOE
OOOWOO

WEEEEEOOOOWWEEEEEOOOO
WUOEOOEEEEEOOOOEEEEEOOW

GOOD! I CAN HEAR THE ALARM! LET'S GO TAKE A LOOK WHERE THAT SMOKE IS COMING FROM.

MANUELA TESTRE!

EXPLAIN THIS NOISE IMMEDIATELY!

WELL... THIS IS THE SMOKE ALARM. THERE'S PROBABLY A FIRE SOMEWHERE.

MANUELA, LOOK... THERE WAS A TOWEL MUTING THE SPEAKER.

WHY ON EARTH DID YOU REMOVE MY TOWEL!?!

HNNGYAH!

@#%\$

I SPECIFICALLY PLACED IT THERE BECAUSE THE LOUD NOISE WAS GIVING ME A HEADACHE.

AND DO YOU KNOW ABOUT THE BIG SCREEN BLOCKING THE MACHINE?

SLAP!

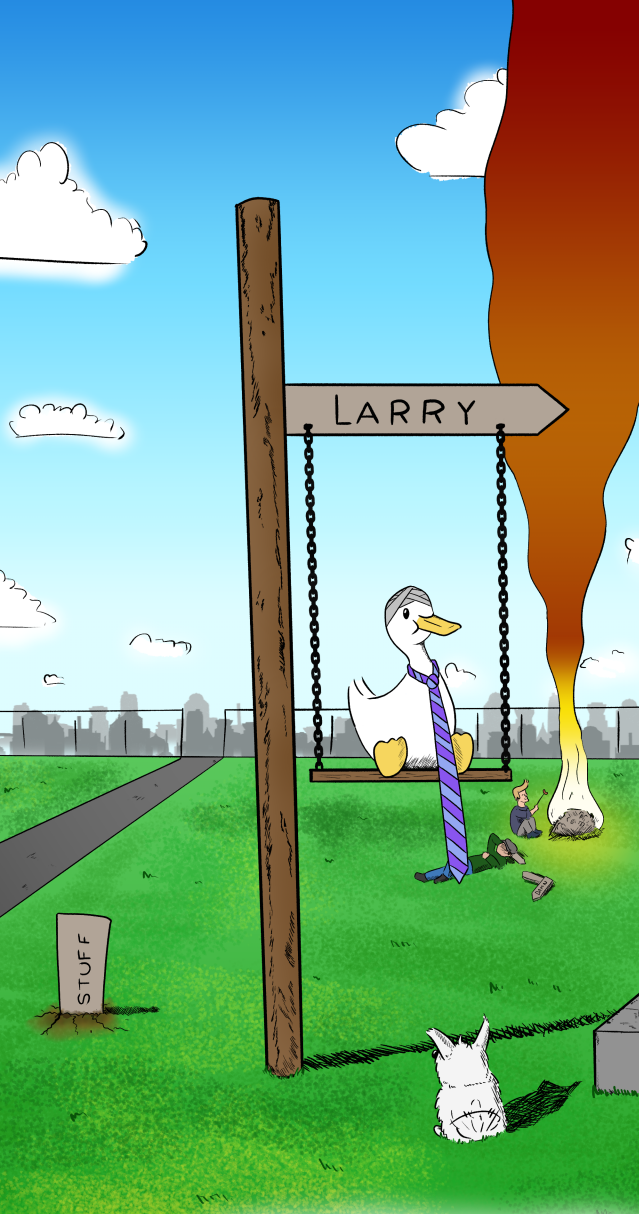
WHEEEZE

AH THAT! OF COURSE! THE CONSTANT RED LIGHT ALSO GAVE ME A HEADACHE, SO I REPLACED IT WITH A SCREEN THAT ONLY SHOWS GREEN!

WAAAAALTEEEEEEEEEER...

I'LL KEEP THE TRAINING AGAIN.

FLAP



TYPICAL PROBLEMS WITH MONITORING ARE OUT-DATED DATA, DATA OVERLOAD, DECENTRALIZED DATA, AND DATA READABILITY AND CLARITY.

PEOPLE CAN FORGET WHERE CERTAIN DATA IS LOCATED, DON'T HAVE ACCESS TO SPECIFIC DATA, OR MIGHT NOT EVEN KNOW THEY ARE TRACKING SOME USEFUL METRICS.

TRANSPARENCY IN DATA VISIBILITY HELPS BUILD TRUST AND ENABLES TEAMS TO REACT FASTER.

EVERYONE NEEDS TO UNDERSTAND WHAT THE DATA MEANS, WHY IT IS CRUCIAL, AND WHAT ARE THE CONSEQUENCES IF THE ISSUE GOES UNDETECTED OR UNHANDLED.

WE HELP ORGANIZATIONS MONITOR THEIR PLATFORMS AND DEVELOPMENT AND WE HELP SET PROPER ALARMS FOR CRITICAL METRICS TO BE SENT AUTOMATICALLY TO RELEVANT CHANNELS.



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